Partner of Schneider Electric



Profibus Communication Error

Customer issue

- Issues concerning communication between the HMI and C200 Controller.
- Later reported that the HMI flashcard was corrupted and the HMI was faulty.
- After the HMI and both flashcards were replaced by the machine builder the machine was still not functioning.

DMC solution

- Upon arrival at site it was found the HMI and C200 Controller were not communicating.
- We logged in to the C200 and checked the message logger for errors. We found the repetitive error which was not being cleared was “4723 no Profibus configuration data”.
- There were also a number of occurrences of cycle-time overrun error 6317.

“Even our machine builders were unable to help. DMC came and stayed overnight until the issues were fixed.”

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